



VISION 策略

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Using the PAS 2060 Standard to assess claims of carbon neutrality

應用 PAS 2060 標準評估碳中和聲明

HKQAA Net-Zero Certificate Program

香港品質保證局碳中和證書計劃

HKQAA
BOND BOND QUALITY ASSURANCE AGENCY
香港品質保證局

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Strive to reduce carbon emission and achieve Net-Zero

Climate change is a global challenge that requires a global perspective. This year, heavy rains, floods and record-setting high temperatures have become more frequent. Increasingly extreme weather events such as rainstorms, floods and heatwaves have highlighted the impact of climate change. To preserve a livable environment, prompt action must be taken by every country to reduce greenhouse gas emissions.

China's '30.60' carbon target represents a significant step forward for climate action. According to the Hong Kong HKSAR Government's 2021 Policy Address, more proactive carbon reduction strategies and measures will be introduced in Hong Kong to achieve carbon neutrality before 2050.

To keep pace with the Government's environmental strategies and market needs, HKQAA is developing and launching the **HKQAA Net-Zero Certificate Program** with reference to PAS 2060 and other relevant national/international standards. The Program will help organisations to demonstrate and improve their performance in carbon emissions. Participating in the Program will give confidence to stakeholders, and attract investors and customers who are concerned about sustainable development.

This Program is applicable to organisations of all types and sizes. There are three types of certificate offered to organisations to apply for Disclosure of Carbon Emission Certificate, Commitment to Net-Zero Certificate, Achievement of Net-Zero Certificate, according to their needs and progression in achieving Net-Zero. This issue of VISION will introduce highlights of PAS 2060 and the **HKQAA Net-Zero Certificate Program**.

We hope that more organisations will be encouraged to take action to reduce greenhouse gas emissions and protect the environment, paving the way for a greener and more sustainable future.

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Using the Publicly Accessible Standard PAS 2060 to assess claims of carbon neutrality

Dr Nigel H Croft

Associate Technical Director, HKQAA
Chair, ISO Joint Technical Coordination Group for
Management System Standards



In recent years, many countries have experienced the effects of climate change first-hand with extreme weather events becoming ever more common. 2019 was the second warmest year on record and the end of the warmest decade (2010 - 2019) ever recorded. As recently as July 2021, temperatures in some parts of the Western USA have exceeded 60 degrees Celsius. The effects can be catastrophic, ranging from the decimation of crops in some of the most impoverished nations in sub-Saharan Africa to rising sea levels that threaten the very existence of some geographical regions. It is therefore not surprising that one of the key Sustainable Development Goals (SDG 13), agreed in 2015 as part of the UN's 2030 Agenda for Sustainable Development, commits all nations "to take urgent action to combat climate change and its impacts".

In parallel with the SDGs, the historic Paris Agreement (a legally binding international treaty which came into force in November 2016) provides an opportunity for countries to strengthen the global response to climate change. In order to limit global warming to 1.5 degrees Celsius – a threshold the Intergovernmental Panel for Climate Change (IPCC) has suggested is safe – it is now recognized that carbon neutrality by the mid-21st century is essential. But what does this mean? How can organizations and individuals contribute to achieving carbon neutrality? How can claims of carbon neutrality be assessed?

The answer lies in a number of ISO standards aimed at measuring greenhouse gas (GHG) emissions and carbon footprints, and the **Publicly Accessible Specification PAS 2060:2014 ("Specification for the demonstration of carbon neutrality")**, which will now be discussed in more detail.

What is a carbon footprint and what does it mean to be "carbon neutral"?

GHGs, including the carbon-containing gases carbon dioxide and methane, can be emitted through the burning of fossil fuels and the production and consumption of food, manufactured goods, materials, roads, buildings, transportation and other services, to name but a few. A carbon footprint represents the total GHG emissions caused by an individual, event, organization, service, place or product, expressed as the carbon dioxide (CO₂) equivalent.

Carbon neutrality is achieved by calculating an entity's total carbon footprint and reducing it to zero, typically through a combination of in-house efficiency measures and by supporting external emission reduction projects. It means striking a balance between producing carbon emissions and absorbing carbon from the atmosphere in carbon sinks (any system that absorbs more carbon than it emits). The main natural carbon sinks are soil, forests and oceans.

Another way to pursue carbon neutrality is by so-called "carbon offsetting" - offsetting emissions made in one sector by reducing them somewhere else. This can be done through investments in renewable energy, energy efficiency or other clean, low-carbon technologies. The EU's emissions trading system (ETS) is an example of a carbon offsetting system.

How can a carbon footprint be measured?

Calculating the carbon footprint of an organization, product, or service can be a complex task. The ISO 14060 family of standards provides a range of tools for quantifying, monitoring, reporting and verifying/validating GHG emissions and removals.

- ISO 14064-1 details the principles and requirements for designing, developing, managing and reporting organization-level GHG inventories
- ISO 14064-2 provides the principles and requirements for determining baselines, and monitoring, quantifying and reporting of project emissions.
- ISO 14064-3 specifies requirements for verifying GHG statements related to GHG inventories, GHG projects, and carbon footprints of products.
- ISO 14065 defines requirements for bodies that validate and verify GHG statements.
- ISO 14066 specifies competence requirements for validation teams and verification teams.
- ISO 14067 defines the principles, requirements and guidelines for the quantification of carbon footprint of products.

It has to be noted, however, that none of these standards specifically addresses the question of how to assess claims of carbon neutrality. This is covered by PAS 2060.

PAS 2060:2014 (“Specification for the demonstration of carbon neutrality”)

To be considered carbon neutral, an entity such as an organization, government, community, family or individual must reduce its carbon footprint to zero. Prior to the publication of PAS 2060, the absence of regulation or a common standard outlining organizational boundaries, methodology, internal reduction requirements and type of offsets made it difficult for consumers to judge the credibility of carbon neutrality claims. This threatened to devalue the concept and in turn reduce incentives to organizations wishing to develop a carbon neutral approach.

The fundamental principle on which PAS 2060 is based is that the methodologies used to collate evidence to substantiate declarations of carbon neutrality need to be clear, transparent, and scientifically sound, documented and readily available.

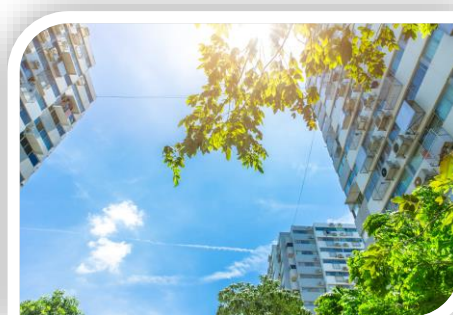
The following are the main topics covered by the PAS 2060:

- Demonstrating carbon neutrality. This involves (among other things)
 - determining the subject of the intended claim of carbon neutrality;
 - quantifying the carbon footprint
 - developing a carbon footprint management plan
 - making a declaration of commitment to carbon neutrality
 - taking action to reduce the carbon footprint and establishing the effectiveness of those actions
 - determining the residual GHG emissions
 - introduce, or take account of, a previously initiated offset programme to balance out the residual GHG emissions



NOTE: PAS 2060 strongly recommends the use of International (ISO) Standards for its implementation, though it also recognizes other methodologies that can be reliably and repeatedly validated.

- Determination and substantiation of greenhouse gas (GHG) emissions. This involves:
 - uniquely identifying the entity and the subject of the declaration of the carbon neutrality;
 - establishing all the inherent characteristics (purposes, objectives or functionality);
 - establishing and taking into consideration all relevant activities
 - explaining the reason for exclusion of any resulting, material GHG emission sources.
- Quantification of the carbon footprint
 - based on primary activity data unless the entity can demonstrate that it is not practicable to do so and an authoritative source of secondary data is available.
 - the methodology needs to minimize uncertainty and yield accurate, consistent and reproducible results.
- Commitment to carbon neutrality, which includes:
 - statement of commitment to carbon neutrality
 - a timescale for achieving carbon neutrality
 - targets for GHG reduction
 - the planned means of achieving and maintaining GHG emissions reductions
 - The offset strategy to be adopted including an estimate of the quantity of GHG emissions to be offset, the nature of the offsets and the likely number and type of credits.
- Achievement of GHG emissions reductions by implementing and periodically assessing performance against the carbon footprint management plan
- Offsetting residual GHG emissions using recognized schemes
- Declarations of carbon neutrality
 - these need to be dated and signed by the senior representative of the entity concerned, for example the CEO of a corporation, the Divisional Director (where the subject is a division of a larger entity) or the Chairman of a town council
 - declarations need to be supported by a qualifying explanatory statement
- Maintaining carbon neutral status
 - Declarations are only valid for one year after which they need to be revalidated
- Annexes to PAS 2060 include the following:
 - Permissible declarations in respect of carbon neutrality
 - Qualifying explanatory statements (QES) checklists
 - Standards and methodologies that can be presumed to meet the principles of the PAS (these include the ISO 14060 series of standards mentioned earlier)
 - Guidance on the determination of carbon neutrality for events



HKQAA Net-Zero Certificate Program

To enable organisations to demonstrate their achievement or commitment to net zero carbon emission, HKQAA is developing and launching **HKQAA Net-Zero Certificate Program** with reference to PAS 2060 and other relevant national/international standards.


The Program is applicable to organisations of all types and sizes, and help them demonstrate their commitment to or achievement of Net-Zero for the subject selected and defined by the organisation. The subject can be the organisation's physical site(s), project(s), product(s) and/or service(s). According to their needs and progression in achieving Net-Zero, there are three types of certificate that organisations can choose to apply for Disclosure of Carbon Emission Certificate, Commitment to Net-Zero Certificate, Achievement of Net-Zero Certificate.

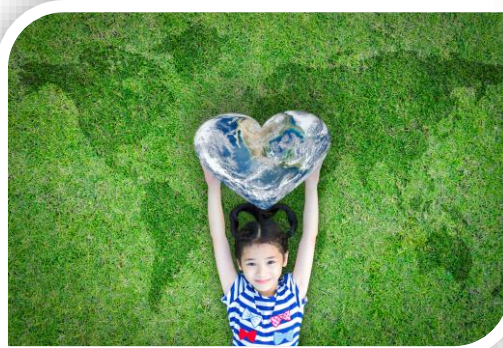
This program is a useful tool if an organisation is planned to achieve Net-Zero and wants stakeholders to understand their achievement and/or commitment towards Net-Zero. The Certificate will enhance the confidence of the public and stakeholders, as well as the appeal of the organisation to sustainability-conscious investors and customers.

Any organisation interested in the program has to submit an application form, an assessment checklist and supporting documents to HKQAA. HKQAA's assessment team will then assess the implementation of Net-Zero Programme as defined by the organization and the methodology used in reducing greenhouse gas emission associated with the selected subject, as well as the achievement progress and status. Teleconferences and/or virtual meetings may be arranged if HKQAA needs to clarify any issues, or confirm the assessment findings or conclusion.

For further details on HKQAA's Schemes and supporting services, please contact us at:

 hkqaa.mkt@hkqaa.org

 (852) 2202 9111



HKQAA Recognition Program for Organisations 2021

Business Resilience & Community Contribution Awards Presentation Ceremony

本局快訊

HKQAA Updates



HKQAA hosted the first **Business Resilience & Community Contribution Awards** presentation ceremony on 27 August 2021 at the Cityview Hotel, Kowloon.

The Awards recognise organisations for their perseverance and agility under the new normal, and their commitment to caring for society. More than 170 organisations and sites were recognised.

The Awards aim to encourage organisations to strengthen measures to combat the pandemic, and improve their performance in occupational safety and health, business continuity and social responsibility, so as to prepare for post-pandemic recovery.

The sites that were awarded gold seals and silver seals came from more than 160 locations around the Hong Kong SAR, and represented many different business sectors, including property management, catering, tourism, exhibitions, finance, engineering, public transportation, social welfare and youth services. 11 well-known organisations were awarded the Management Award for Business Resilience & Community Contribution.

The Awards also recognise the important role played by both leaders and frontline personnel during the pandemic. The recipients of the Leadership Award for Business Resilience & Community Contribution tackle challenges with agility under the new normal. They strive to improve the management of their organisation, ensure the continuity of its business, care about the needs of employees and their families, and actively support the community.

The awarded frontline staff work in property management, station service, customer service and human resources. During the pandemic, they have performed their duties diligently and served people with care.



Representatives from awarded sites, and guests



Leaders and representatives from organisations receiving the Management Award for Business Resilience & Community Contribution



Frontline personnel are recognised for their contribution during the pandemic



Representatives from sites awarded gold and silver seals

Ir C. S. Ho, Chairman of HKQAA (left photo) said, "We are very pleased to see that, despite the lengthy pandemic situation, many organisations in Hong Kong are committed to addressing challenges, driving business resilience, and extending a caring hand to the community. I believe that with our joint efforts we can certainly turn crisis into opportunity and move towards a sustainable future."

Mr Simon Wong Ka Wo, BBS, JP, Deputy Chairman of HKQAA (right photo) said, "When society faces the most difficult times, it often brings out people's humanity. We have seen many awarded organisations not only trying to stabilise their core business, but also investing resources to strengthen epidemic prevention and health, protect customers and employees, provide assistance to disadvantaged groups, and demonstrate a spirit of mutual aid."



Dr Michael Lam, Chief Executive Officer of HKQAA (left photo) said that the awardees would continue to play a leading role and encourage more organisations and industry professionals to improve their performance in the areas of anti-epidemic preparations, occupational safety and health, business continuity and social responsibility. He believed this would strengthen their ability to deal with different risks, and at the same time make a greater contribution to the sustainable development of society in the future.

Mr P C Chan, Deputy Chief Executive Officer of HKQAA (right photo) stressed that HKQAA will continue to meet the needs of industry and society, and actively develop more innovative services with a strategic vision, assisting enterprises and society to address future challenges and seize opportunities for development.





Leadership Award for Business Resilience & Community Contribution

**Listed in no particular order*



AsiaWorld-Expo Management Limited
Irene Chan, Chief Executive Officer



China Everbright Bank Co., Ltd., Hong Kong Branch
Fanny Chan,
Chief Administrative Officer,
Head of Human Resources



Goodwill Management Limited
Jackie Tong, District Manager



Hong Kong Convention
and Exhibition Centre
(Management) Limited
Tong Kam Wai, Thomas,
Deputy Managing Director



Jones Lang LaSalle Property
Management Services Limited
Chung Chi Hung,
Executive Director, Head of
Property Management



Kai Shing Management
Services Limited
Kevin Chu, Director



LH Group
Simon Wong,
Chairperson,
Chief Executive Officer



Metropark Hotel Kowloon
Raymond Liu,
General Manager



MTR Corporation Limited
Lee Tony Kar Yun,
Operations Director



The Lok Sin Tong Benevolent
Society, Kowloon
Lau Oi Sze, Chief Executive



Zhen Hua Engineering Co Ltd
Ng Chun Man,
Deputy General Manager

Frontline Award for Business Resilience & Community Contribution



Frontline personnel receiving the Frontline Award for Business Resilience & Community Contribution. The awardees list is shown on the back page.

Management Award for Business Resilience & Community Contribution



AsiaWorld-Expo
Management Limited



China Everbright Bank Co., Ltd.,
Hong Kong Branch



Goodwill Management Limited



Hong Kong Convention and
Exhibition Centre (Management)
Limited



Jones Lang LaSalle Property
Management Services Limited



LH Group



Metropark Hotel Kowloon



MTR Corporation Limited



The Lok Sin Tong Benevolent
Society, Kowloon



Zhen Hua Engineering Co Ltd



Kai Shing Management Services
Limited

**Listed in no particular order*



Special thanks to the following HKQAA sustainability and green finance campaign 2021-22 sponsors
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Gold Sponsors 金贊助



Silver Sponsors 銀贊助



Sponsor 贊助



(Organisations are listed in no particular order 機構排名不分先後)



Management Award for Business Resilience & Community Contribution Awardees List

<p>Management Award for Business Resilience & Community Contribution (Innovation for Excellence)</p> <p>AsiaWorld-Expo Management Limited</p> <p>Leadership Award Irene Chan, Chief Executive Officer</p> <p>Frontline Award Simon Ho, Catering Services Manager</p>	<p>Management Award for Business Resilience & Community Contribution (Employee Support for Excellence)</p> <p>China Everbright Bank Co., Ltd., Hong Kong Branch</p> <p>Leadership Award Fanny Chan, Chief Administrative Officer, Head of Human Resources</p>
<p>Management Award for Business Resilience & Community Contribution (Workplace for Excellence) and Grand Award</p> <p>Goodwill Management Limited</p> <p>Leadership Award Jackie Tong, District Manager</p> <p>Frontline Award Chan Ka Hung, Customer Service Officer</p>	<p>Management Award for Business Resilience & Community Contribution (Customer Partnership for Excellence)</p> <p>Hong Kong Convention and Exhibition Centre (Management) Limited</p> <p>Leadership Award Tong Kam Wai, Thomas, Deputy Managing Director</p> <p>Frontline Award Yam Ching Yi, Nichola, Assistant Executive Housekeeper</p>
<p>Management Award for Business Resilience & Community Contribution (Shared Knowledge for Excellence) and Grand Award</p> <p>Jones Lang LaSalle Property Management Services Limited</p> <p>Leadership Award Chung Chi Hung, Executive Director, Head of Property Management</p> <p>Frontline Award Leung Kwok Chu, Senior Property Manager</p>	<p>Management Award for Business Resilience & Community Contribution (Innovation for Excellence) and Grand Award</p> <p>Kai Shing Management Services Limited</p> <p>Leadership Award Kevin Chu, Director</p> <p>Frontline Award Cherry Tam, Customer Services Supervisor</p>
<p>Management Award for Business Resilience & Community Contribution (Employee Partnership for Excellence)</p> <p>LH Group</p> <p>Leadership Award Simon Wong, Chairperson, Chief Executive Officer</p> <p>Frontline Award Sarah Tam, Senior Customer Service Manager</p>	<p>Management Award for Business Resilience & Community Contribution (Workplace for Excellence)</p> <p>Metropark Hotel Kowloon</p> <p>Leadership Award Raymond Liu, General Manager</p> <p>Frontline Award Anny Tsang, Assistant Guest Service Manager</p>
<p>Management Award for Business Resilience & Community Contribution (Innovation for Excellence) and Grand Award</p> <p>MTR Corporation Limited</p> <p>Leadership Award Lee Tony Kar Yun, Operations Director</p> <p>Frontline Award Lai Chu Fung, Station Officer</p>	<p>Management Award for Business Resilience & Community Contribution (Community Support for Excellence)</p> <p>The Lok Sin Tong Benevolent Society, Kowloon</p> <p>Leadership Award Lau Oi Sze, Chief Executive</p> <p>Frontline Award Tsoi Man Yu, Social Services Manager</p>
<p>Management Award for Business Resilience & Community Contribution (Workplace for Excellence)</p> <p>Zhen Hua Engineering Co Ltd</p> <p>Leadership Award Ng Chun Man, Deputy General Manager</p> <p>Frontline Award Chau Po Sze, Asst HR Officer</p>	

HKQAA Recognition Program for Organisations 2021 Business Resilience & Community Contribution Awards Awardees List

本局快訊

HKQAA Updates



Gold Seal (G) / Silver Seal (S) for Business Resilience & Community Contribution

ARA Asset Management (Fortune) Limited	+WOO Phase 1	G	Hong Yip Service Company Limited	Tsuen Kam Centre (Shopping Arcade)	G
ARA Asset Management (Fortune) Limited	+WOO Phase 2	G	Hop On Management Company Limited	Hilton Plaza	G
ARA Asset Management (Fortune) Limited	Belvedere Square	G	Hop On Management Company Limited	MARBELLA MALL	G
ARA Asset Management (Fortune) Limited	Jubilee Square	G	Island Resort Estate Management Company Limited	Island Resort Mall	G
ARA Asset Management (Fortune) Limited	Laguna Plaza	G	Jones Lang LaSalle Management Services Limited	Bank of America Tower	G
ARA Asset Management (Fortune) Limited	Ma On Shan Plaza	G	Jones Lang LaSalle Management Services Limited	CCB Centre	G
ARA Asset Management (Fortune) Limited	Metro Town Shopping Mall	G	Jones Lane LaSalle Management Services Limited	CCB Tower	S
ARA Asset Management (Fortune) Limited – Fortune Metropolis	Fortune Metropolis	G	Jones Lang LaSalle Management Services Limited	Goldin Financial Global Centre	G
AsiaWorld-Expo Management Limited	Arena Kitchen	G	Jones Lang LaSalle Management Services Limited	Harbourside HQ	G
AsiaWorld-Expo Management Limited	Halls & Meeting Rooms	G	Jones Lang LaSalle Management Services Limited	Hing Wai Building	G
AsiaWorld-Expo Management Limited	NUVA	G	Jones Lang LaSalle Management Services Limited	Infinitus Plaza	G
C.H.K.C Building Management Limited	China Hong Kong City	G	Jones Lang LaSalle Management Services Limited	International Trade Tower	G
China Everbright Bank Co., Ltd., Hong Kong Branch		G	Jones Lang LaSalle Management Services Limited	One Kowloon	G
China Railway – China Railway First Group – Zhen Hua Engineering Joint Venture	Road Widening and Retrofitting Noise Barriers on Tai Po Road (Sha Tin Section)	G	Jones Lang LaSalle Management Services Limited	Serenade	G
Citywalk Management Company Limited	Citywalk	G	Jones Lang LaSalle Management Services Limited	The Hong Kong Club Building	G
Citywalk 2 Management Company Limited	Citywalk 2	G	Kai Shing Management Services Limited	Aegean Coast	G
Computer and Technologies Holdings Limited		G	Kai Shing Management Services Limited	Avignon	G
Discovery Bay Commercial Services Limited	DB North	G	Kai Shing Management Services Limited	Blossom Garden	S
Discovery Bay Commercial Services Limited	DB Plaza	G	Kai Shing Management Services Limited	Eight Regency	G
Discovery Bay Services Management Limited	Amalfi	G	Kai Shing Management Services Limited	Grand Pacific Views / Grand Pacific Heights	G
Discovery Bay Services Management Limited	Beach Village	G	Kai Shing Management Services Limited	Grand YOHO	G
Discovery Bay Services Management Limited	Bijou Hamlet	G	Kai Shing Management Services Limited	International Commerce Centre	G
Discovery Bay Services Management Limited	Chianti	G	Kai Shing Management Services Limited	King's Park Villa	S
Discovery Bay Services Management Limited	DB Plaza	G	Kai Shing Management Services Limited	Metrol plaza	G
Discovery Bay Services Management Limited	Greenvale Village	G	Kai Shing Management Services Limited	Metropolis Plaza	G
Discovery Bay Services Management Limited	Headland Village	G	Kai Shing Management Services Limited	Millennium Trade Centre	G
Discovery Bay Services Management Limited	Hillgrove Village	G	Kai Shing Management Services Limited	MOKO	G
Discovery Bay Services Management Limited	La Costa	G	Kai Shing Management Services Limited	New Town Plaza Phase I	G
Discovery Bay Services Management Limited	La Vista & La Serene	G	Kai Shing Management Services Limited	New Town Plaza Phase III	G
Discovery Bay Services Management Limited	Midvale Village	G	Kai Shing Management Services Limited	One Harbour Square	G
Discovery Bay Services Management Limited	Neo Horizon	G	Kai Shing Management Services Limited	Royal Sea Crest	G
Discovery Bay Services Management Limited	Parkridge & Parkland Drive	G	Kai Shing Management Services Limited	Sea Crest Villa Phase 1	G
Discovery Bay Services Management Limited	Parkvale Village	G	Kai Shing Management Services Limited	Sun Kwai Hing Plaza	G
Discovery Bay Services Management Limited	Peninsula Village	G	Kai Shing Management Services Limited	Tai Po Mega Mall	G
Discovery Bay Services Management Limited	Phase 17	G	Kai Shing Management Services Limited	Two Harbour Square	G
Discovery Bay Services Management Limited	Poggibonsi	G	Kai Shing Management Services Limited	V city	G
Discovery Bay Services Management Limited	Positano	G	Kai Shing Management Services Limited	V Walk	G
Discovery Bay Services Management Limited	Siena One	G	Kai Shing Management Services Limited	Yoho Midtown	G
Discovery Bay Services Management Limited	Siena Two	G	Kai Shing Management Services Limited	Yuk Po Court	G
Festival Walk (2011) Limited	Festival Walk	G	Keppel Seghers – Zhen Hua Joint Venture	Integrated Waste Management Facilities Phase 1	S
Goodwell Property Management Limited	The Laguna Mall	G	Keyzen Property Management Services Limited	Great Eagle Centre	G
Hang Lung Real Estate Agency Limited	Amoy Plaza	S	Keyzen Property Management Services Limited	Langham Place Shopping Mall	G
HEADQUARTERS LIMITED		G	Keyzen Property Management Services Limited	Three Garden Road	G
HKR Limited	8 1/2	G	Lee Tung Avenue Management Company Limited	Lee Tung Avenue	G
HKR Limited	United Daily News Centre	G	Longworth Management Limited	Langham Place Office Tower	G
Hong Kong Convention and Exhibition Centre (Management) Limited	Hong Kong Convention and Exhibition Centre	G	Mantex Services Limited (Lido Garden Management Services Centre)	Lido Garden	G
Hong Yip Service Company Limited	K-Point	G	Metropark Hotel Kowloon	Palm Court Western Restaurant	G
			New World Facilities Management Company Limited	Y Loft, Youth Square	G

Gold Seal (G) / Silver Seal (S) for Business Resilience & Community Contribution



New World Facilities Management Company Limited	Youth Square (Performance)	G
Ngong Ping 360 Limited		G
Nina Hospitality Company Limited	Canton Pot	G
Nina Hospitality Company Limited	Lodgewood by Nina Hospitality I Mongkok	G
Nina Hospitality Company Limited	Nina Hotel Causeway Bay	G
Nina Hospitality Company Limited	Nina Hotel Island South	G
Nina Hospitality Company Limited	Nina Hotel Kowloon East	G
Nina Hospitality Company Limited	Nina Hotel Tsuen Wan West	G
Nina Hospitality Company Limited	The Lily	G
Park Summit Commercial Management Company Limited	Park Summit	G
PLAZA HOLLYWOOD LIMITED	PLAZA HOLLYWOOD	G
Regentville Estate Management Company Limited	Regentville Shopping Mall	G
Royal Plaza Hotel Management Limited	Royal Plaza Hotel	G
S.H.K. Real Estate Management Company Limited	Sun Hung Kai Centre	G
Sino Estates Management Limited	38 Repulse Bay	G
Sino Estates Management Limited	148 Electric Road	G
Sino Estates Management Limited	Argyle Centre Phase I	G
Sino Estates Management Limited	Avon Mall	G
Sino Estates Management Limited	Bowen's Lookout	G
Sino Estates Management Limited	Cameron Plaza	G
Sino Estates Management Limited	Commercial Accommodation of Corinthia By The Sea	G
Sino Estates Management Limited	Commune Modern - 28 Market	S
Sino Estates Management Limited	Empire Centre	G
Sino Estates Management Limited	Exchange Tower	G
Sino Estates Management Limited	Far East Finance Centre	S
Sino Estates Management Limited	Ginza Square	G
Sino Estates Management Limited	Golden Plaza	G
Sino Estates Management Limited	Hong Kong Pacific Centre	G
Sino Estates Management Limited	Kwun Tong Harbour Plaza	G
Sino Estates Management Limited	Marina House	G
Sino Estates Management Limited	Mayfair Lane	G
Sino Estates Management Limited	Ocean Building	G
Sino Estates Management Limited	Oceania Heights	G
Sino Estates Management Limited	Olympian City 1	G
Sino Estates Management Limited	Olympian City 2	G
Sino Estates Management Limited	Omega Plaza	G
Sino Estates Management Limited	One Capital Place	G
Sino Estates Management Limited	Park Ivy	G

Sino Estates Management Limited	Pacific Plaza	G
Sino Estates Management Limited	Ping Wui Centre	G
Sino Estates Management Limited	Ritz Plaza	G
Sino Estates Management Limited	Rosedale Gardens	G
Sino Estates Management Limited	Shatin Galleria	G
Sino Estates Management Limited	Silversea Place	G
Sino Estates Management Limited	Sino Plaza	G
Sino Estates Management Limited	Skyline Tower	G
Sino Estates Management Limited	Springdale Villas	G
Sino Estates Management Limited	THE CAMPHORA	G
Sino Estates Management Limited	The Hennessy	G
Sino Estates Management Limited	THE HILLSIDE	G
Sino Estates Management Limited	The Humphreys	G
Sino Estates Management Limited	The Johnston	G
Sino Estates Management Limited	The Staunton	G
Sino Estates Management Limited	The Waterside Shopping Mall	G
Sino Estates Management Limited	Three Bays	G
Sino Estates Management Limited	Tsim Sha Tsui Centre	G
Sino Estates Management Limited	Tuen Mun Town Plaza Phase 1	G
Sino Estates Management Limited	Tuen Mun Town Plaza Phase 2	G
Sino Estates Management Limited	Venice Gardens	G
Sino Estates Management Limited	Waterside Plaza Shopping Mall	G
Sino Estates Management Limited	Winfield Commercial Building	G
Sources Fame Management Limited	3 MacDonnell Road	G
Sources Fame Management Limited	Nina Mall 1	G
Sources Fame Management Limited	Nina Mall 2	G
Sources Fame Management Limited	One Hennessy	G
Sources Fame Management Limited	University Heights	G
The Coronation Estates Management Limited	Coronation Circle	G
The Hermitage Estates Management Limited	Olympian City 3	G
Together Management Company Limited	Papillons Square	S
Together Management Company Limited	Residence 228	G
Zhen Hua Engineering Company Limited	Tseung Kwan O-Lam Tin Tunnel-Road P2/D4 and Associated Works	G

Kickoff Ceremony for Green Event Award Scheme and e-Green Voucher Scheme

A Kickoff ceremony for the e-Green Voucher Scheme and the Green Event Award Scheme was held on 4 August 2021 at Hong Kong Quality Assurance Agency (HKQAA) and via Zoom. HKQAA developed the schemes with the financial support of the Government's Recycling Fund.

Ir C S Ho, Chairman of HKQAA (Right), and Mr Fong Kin Wa, JP, Assistant Director (Waste Reduction and Recycling) of the Environmental Protection Department (Left), officiated at the ceremony. Due to the epidemic, more than 100 participants watched live streaming.



Ir Ho (Right) said, "The launch of this project would not have been so successful without the great support of the Environmental Protection Department, the Recycling Fund, industry organisations, environmental protection groups and supporting organisations. We hope that with the concerted efforts of all of you, more organisations will support green event management and make Hong Kong a world-renowned, low-carbon and environmentally friendly event city."

In opening remarks, Mr Fong (Left) said, "We are grateful for HKQAA for setting up the Green Event Alliance Platform to take the lead in providing assistance for green event management, assisting event organisers and related stakeholders to better plan and implement various waste reduction measures from the perspectives of education, recognition and optimisation."



The event featured guest speakers from the academic, recycling and environmental sectors: Mr Joseph Chan, Head of Global Communications Section, Social Responsibility and Sustainable Development Office, The Chinese University of Hong Kong (Bottom photo, Right 1), Dr Jacky Lau Yiu-shing, Chairman, Hong Kong Recycled Materials and Re-production Business General Association Ltd. (Bottom photo, Right 2), and Ms Karen Wong, Project Manager, Conservancy Association (Bottom photo, Left 1). Ms Meico Cheong Chai-chong, General Manager (Intelligence Business) HKQAA, introduced the background of the project and how to apply.



Dr Michael Lam, CEO of HKQAA (Right photo), said in his closing remarks, "It is hoped that the launch of a series of programs can encourage event organisers and service providers to reduce waste at source. This will strengthen cooperation between the recycling industry and stakeholders, utilise resources in an effective way and promote environmental protection."





HKQAA launched a new online platform at the ceremony. **The Green Event Alliance Platform** will promote green event management and e-vouchers and help event organisers organise green events. The Platform provides a carbon estimation calculator to estimate the carbon reduction effect of green measures, and pairs up event organisers and environmental service providers. It is expected that this will help the recycling industry discover new green business opportunities, promote the Green Employment Scheme and cultivate a green event management ecosystem.

The Green Event Award Scheme and e-Green Voucher Scheme is now open for entry. For details, please visit <https://greenevent.hk>.



Green Event Management
綠色活動管理

If you have any enquires about the schemes, please contact Ms Cherry Ho

Email cherry.ho@hkqaa.org **Tel** 2202 9357

Any opinions, findings, conclusions or recommendations expressed in this material/ event do not reflect the views of the Government of the Hong Kong Special Administrative Region, the Advisory Committee on Recycling Fund or the Recycling Fund Secretariat.

Financial Services and the Treasury Bureau and HKQAA co-organised Talk on Green and Sustainable Finance

The Financial Services and the Treasury Bureau of the **HKSAR Government (FSTB)** and HKQAA co-hosted a **talk on Green and Sustainable Finance** on 15 September 2021. The talk aimed at promoting green and sustainable finance development in Hong Kong by introducing the latest trends to securities professionals.

Mr Christopher Hui, Secretary for Financial Services and the Treasury, Ir C S Ho, Chairman of HKQAA, and Mr Christopher Cheung Wah-fung, Member, Legislative Council, delivered speeches during the event. Mr Joseph Chan, Under Secretary for Financial Services and the Treasury, and Ms Anita Mo, Chief Executive Officer of Hang Seng Indexes Company Limited, were in attendance.

Speakers included Mr Daniel Wong Wai-hung, Director & Head of Research and Analytics, Hang Seng Indexes Company Limited, Ms Sally Wong, Vice President of Hong Kong Green Finance Association, and Mr P C Chan, Deputy CEO of HKQAA. Topics included sustainable investment strategies, analysis of green and sustainable development from fund management perspective, and the development of the Greater Bay Area.

By organising such events, HKQAA hopes to help make the Hong Kong economy more sustainable, impacting the nation and the wider world.



From left to right: Mr Joseph Chan, Under Secretary for Financial Services and the Treasury, Mr P C Chan, Deputy CEO of HKQAA, Ir C S Ho, Chairman of HKQAA, Mr Christopher Hui, Secretary for Financial Services and the Treasury, Ms Anita Mo, Chief Executive Officer of Hang Seng Indexes Company Limited, Ms Sally Wong, Vice President of Hong Kong Green Finance Association, Mr Christopher Cheung Wah-fung, Member, Legislative Council, and Mr Daniel Wong Wai-hung, Director & Head of Research and Analytics, Hang Seng Indexes Company Limited.



MoU Signed with Hang Seng Bank

On 23 August 2021, HKQAA and **Hang Seng Bank (Hang Seng)** announced a collaborative initiative under which they will leverage their respective strengths to promote green finance and contribute to environmental protection and sustainable development. The joint initiative also aims to advance Hong Kong's position as the green finance centre of the Greater Bay Area (GBA).

Encompassing areas such as professional green finance certification and evaluation and sustainable and green financial service development, the collaboration will help corporates and SMEs to make their operations greener and begin transitioning towards a low-carbon future.

The scope of the increased cooperation between the two organisations is designed to drive further momentum in this growing area of business and help organisations to capitalise on the enormous opportunities presented by economic activity in the GBA by planning for long-term growth in a sustainable way.

Mr Donald Lam, Head of Commercial Banking at Hang Seng Bank said that it was delighted to have HKQAA as a partner as they worked to make it faster, easier and more cost-effective for companies to access sustainability-linked financing.

Dr Michael Lam, Chief Executive Officer of HKQAA, expected the cooperation with the Hang Seng Bank would help promote the green and sustainable economy in the region and shape a better future.

(please click [here](#) for related press release)

The MoU was signed by Dr Michael Lam, CEO of HKQAA (left, left photo), and Mr Donald Lam, Head of Commercial Banking at Hang Seng Bank (right, left photo).



MoU signed with Agricultural Bank of China Limited Hong Kong Branch

On 23 July 2021 (Friday), HKQAA signed a Memorandum of Understanding (MoU) with Agricultural Bank of China Limited Hong Kong Branch. The MoU will promote the green and sustainable development of Hong Kong and Guangdong province by focusing on carbon neutrality, green and sustainable bonds and loans, capacity building in green finance, green building certification and green enterprise transformation. These goals align with the national commitment to achieving peak carbon dioxide (CO₂) emissions before 2030 and carbon neutrality in 2060.

The MoU was signed by Mr. P C Chan, Deputy CEO of HKQAA (left photo, right of 1st row) and Mr. Yang Mingde, Alternate Chief Executive Officer of Agricultural Bank of China Limited Hong Kong Branch (left photo, left of 1st row). The signing was witnessed by Dr. Michael Lam, CEO of HKQAA (left photo, right of 2nd row) and Mr. Sun Long, Chief Executive Officer of Agricultural Bank of China Limited Hong Kong Branch (left photo, left of 2nd row).

The collaboration will leverage strengths and resources of both parties to promote Hong Kong as a green finance centre in the Greater Bay Area.



MoU signed with The Bank of East Asia, Limited

On 8 October 2021, HKQAA signed a Memorandum Of Understanding (MoU) with The Bank of East Asia, Limited. The MoU will support the strategies of the China Mainland and Hong Kong SAR Government to mitigate and adapt climate change, and promote the green financing for SMEs.

HKQAA is committed to playing an active role in shaping a sustainable business and investment environment through our professional certification and assessment services. The collaboration with The Bank of East Asia, Limited will leverage strengths and resources of both parties to contribute to environmental protection and sustainable development.



Left photo:
Dr. Michael Lam, CEO of HKQAA (right)
Mr. Adrian Li, Co-Chief Executive of The Bank of East Asia, Limited (left)



Right photo:
Group photo of representatives of HKQAA and The Bank of East Asia, Limited

ISO/IEC 27701 – Information security management systems

In both developed and developing countries, we are becoming increasingly reliant on information and communication technology (ICT) to facilitate our daily lives. This includes communications with our families and friends as well as our interactions with suppliers of the products and services we consume. This means that almost every organization we interact with now processes some of our Personally Identifiable Information (PII). This has led to the adoption of legislation in many parts of the world aimed at protecting citizens against potential abuse of their PII. One example is the General Data Protection Regulation ("GDPR"), adopted in 2018, which imposed new rules on organizations that offer goods and services to people in the EU, or that collect data related to EU residents, no matter where they are located.


Most readers will already be familiar with ISO/IEC 27001 (Information security management systems — Requirements) which has been widely adopted by both public and private organizations since it was first published in 2005 and, to a lesser extent, ISO/IEC 27002 (Code of practice for information security controls). To address the increasing concerns about PII security, however, ISO and the IEC have recently published ISO/IEC 27701:2019 ("Security techniques — Extension to ISO/IEC 27001 and ISO/IEC 27002 for privacy information management — Requirements and guidelines). This certifiable standard builds on the principles and requirements of both ISO/IEC 27001 and ISO/IEC 27002, and includes additional criteria to cover situations where organizations are acting as a PII controller, or in some cases as a joint PII controller in collaboration with other organizations. By implementing a Personal Information Management System ("PIMS") based on ISO/IEC 27701, organizations can provide confidence to relevant parties such as employees, customers, contacts and other stakeholders that their personal information is being managed in a secure and responsible way.



The standard provides detailed PIMS-specific requirements and guidance that are appropriate to an organization acting as either a PII controller or a PII processor. These include topics such as the conditions for collecting and processing PII, obtaining and recording consent, privacy impact assessments, providing mechanisms to modify or withdraw consent, the basis for PII transfer between jurisdictions and many more. It also includes correlations with and mapping against other important standards and regulations including ISO/IEC 29100, ("Information technology — Security techniques — Privacy framework"), ISO/IEC 29151 ("Code of practice for personally identifiable information protection"), ISO/IEC 27018 ("Code of practice for protection of personally identifiable information (PII) in public clouds acting as PII processors"), as well as the European GDPR.

For further details on HKQAA's certification and supporting services, please contact us at:

 hkqaa.mkt@hkqaa.org

 (852) 2202 9111



Memorable Moments

迎新天地

Welcome on Board

From May to Aug 2021, we have been pleased to welcome various organisations to our community. They have obtained certificates and being assessed in the following areas respectively:

- ISO 9001 Quality Management System
- ISO 14001 Environmental Management System
- ISO/IEC 20000 Information Technology Service Management
- ISO 22000 Food Safety Management System
- ISO 22716 Cosmetics Good Manufacturing Practices
- ISO 27001 Information Security Management Systems
- ISO 45001 Occupational Health and Safety Management
- ISO 50001 Energy Management Systems Certification
- Quality Scheme for the Production and Supply of Concrete (QSPSC)
- SA8000 Social Accountability Management
- Anti-Epidemic Hygiene Measures Certification Scheme
- US FDA GMPC Cosmetic Good Manufacturing Practice (GMP)
- GB/T 23331 Energy management systems – Requirements
- GB/T 24001 Environmental management systems—Requirements with guidance for use
- Green Finance Pre-issuance Stage Certificate
- Green Finance Post-issuance Stage Certificate
- Good Standardizing Practice for Enterprises Evaluation Service
- Residential Care Home for the Elderly Certification Scheme
- HKQAA-HACCP
- HKQAA- Hygiene Control System
- TL 9000 Quality Management System for the Telecom Industry
- SQM-ES
- Sustainability Linked Loan Assessment

We believe the new clients will contribute to the overall success of the brand that prides itself on adding value to stakeholders.

